ExxonMobil Global Services Company 22777 Springwoods Village Parkway Spring, TX 77389



October 29, 2015 60 Sutton Place South #14-B South New York City, NY 10022

Dear Mike,

This is to thank you for the outstanding speech you gave this week to our Women's Leadership Team. I knew that I'd made the right decision in suggesting you as our Guest Speaker.

I first learned of you, you'll remember, after approaching one of my colleagues who was clearly the best presenter in the entire meeting I observed. I complimented her on her message and delivery. I then asked how she got to be so effective. She replied, "Two words: 'Mike Greenly!"

That was some years ago. Since then, it's been a pleasure to have your assistance as a speech and presentation writer, and as a speech coach — not just for me but for many among my staff. You consistently help us all sound better and true to ourselves. (That's exactly what you promise in the tagline on your website: "Sound Like You ... Only Better!")

You've always helped our scripts and speeches convey the intended messages in the best possible ways. Your insights make our PowerPoint visuals better, too. And of course, your coaching of our delivery – even remotely over the phone – has made me, and my team members, significantly better and more convincing presenters.

That's why I knew you'd hit a "home run" in sharing your insights with our team. Strong presentation skills are important for everyone's success in business and certainly for our future leaders. Thank you for making me proud! You are welcome to use me as a reference.

Sincerely,

Anita L. Riddle

Procurement Manager